From: Marv Norman

To: Microsoft ATR

Date: 1/2/02 8:15pm

Subject: Microsoft Settlement

I believe it is the public's best interest to settle the DOJ/Microsoft lawsuit. A few politically motivated Attorney General's are pushing the case in their own interests and a few Microsoft competitors are trying to use the DOJ to help them compete in the market place. This case has gone on too long and should be settled as quickly as possible. The DOJ should not be involved in the open competitive market. Microsoft has developed very significant software and the cost to the individual consumer is very reasonable. I personally continue to be amazed at the power of the Windows software and the very low price we have to pay to obtain the product. I also have no interest in "open" software that anyone can change. I want to know that I can open letters and spreadsheets and rely upon the programs working correctly. I also have no interest in having the Windows operating system separated from my internet browser. I want them to work together and I want to be able to call one company if there is a problem.

Please ignore Microsoft's competitors in this issue and also please ignore the nine Attorney General's who are trying to promote themselves politically. This case has been decided on a legal basis and the remedies agreed upon should be implemented so that the involved people can apply their efforts to improving the current economic situation rather than continuing to "waste" time rehashing the same issues.

I am not a Microsoft shareholder so I have no economic bias. I believe in the capitalistic market place and the power of competition.

Best regards, Marv Norman